Lim May-Ann 林美安

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EDUCATION

Doctor of Education (Ed.D) – Edgewood University, Sep 2026 (in progress, expected)

Executive Master of Business Administration (EMBA) – Quantic School of Business and Technology, Jul 2023

Master of Mass Communication – Nanyang Technological University Singapore, Dec 2010

Bachelor of Social Sciences (with Honours) in Information and Communications Management – National University of Singapore, Jun 2003

PROFESSIONAL CERTIFICATIONS/ CONTINUED EDUCATION

Diploma in Computer Forensics with Merit – Kaplan Higher Education Institute, 28 Oct 2021

NICF Certified Information Systems Auditor (CISA) - Dec 2020

Specialist Diploma in Environmental and Corporate Sustainability – Republic Polytechnic, May 2025 (in progress, expected)

Certified Artificial Intelligence Governance Professional (AIGP), 2025

Certified Information Privacy Professional / Asia (CIPP/A), 2021

Diploma in Business and Law – Kaplan Higher Education Institute, 28 Aug 2018

BIO

Experienced regional public policy expert for Asia Pacific with deep knowledge and expertise in thought leadership, government affairs, advocacy/stakeholder engagement, particularly in technology and data policies. Strong analyst and meticulous project manager who is familiar with engaging on topics including data governance and protection/privacy, trust and safety issues and technologies, data protection and cybersecurity/cybercrime, risk assessments around emerging tech and innovation policy (including artificial intelligence, blockchain/digital ledger technologies, quantum computing), data centres and cloud computing, digital sovereignty, public sector technology/digital public infrastructure (DPI), and green sustainability issues.

PROFESSIONAL EXPERIENCE

Jun 2021-present – Access Partnership
Director of Multilateral Relations, Data Policy, and Partnerships (Dec 2024-present), Director of Data Governance (Jan 2024-Dec 2024), Director of the Fair Tech Institute (Jun 2021-Dec 2023)

- Internationa/global and cross-functional team management. Built, led and managed an international team of ten cross-functional technology analysts based in Singapore, Seoul, London, Washington DC, collaborating with other colleagues in other jurisdictions.
- Public policy advocacy and stakeholder engagement. Key achievements include identifying and winning strategic projects and clients that will raise key issues in thought leadership, managing key stakeholder relationship-building and management, ensuring quality delivery of regular stakeholder reports on industry trends and policy issues and positions, analyses and implications on client concerns, e.g. I was a named contributor to the ITU's Global Cybersecurity Index 2024, and am also one of the named primary authors behind the INTERPOL's National Cybercrime Strategy Guidebook 2021.

Dec 2024-present – Coalition for Cybersecurity in Asia-Pacific (CCAPAC) – Executive Director (concurrent appointment with Access Partnership)

- Public-Private Dialogue and Partner Relationships. Grew and led the industry association's engagement and advocacy programmes, monitoring and deepening the relationships between the ACCA and with key figures in government and public sector, media, academia, educating on issues around cybersecurity, data protection, and cybercrime e.g. represented CCAPAC at the United Nations Convention against Cybercrime's signing ceremony 2025 in Vietnam at a side-event panel on implementation, ensured that CCAPAC was an active collaborator and contributor to Singapore's Operational Technology Cybersecurity Masterplan 2024 through direct and frequent engagement with the Cyber Security Agency of Singapore (CSA).

Dec 2013-present – Asia Cloud Computing Association (ACCA) (concurrent appointment) – Emeritus Director (Dec 2021-present), Executive Director (Dec 2013-Nov 2021) (concurrent appointment with TRPC)

- Strategic policymaker engagement. Led the industry association's advocacy and public education programmes to the government and public sector, media, academia, educating on issues around data management and data governance, cloud computing, data centres, semiconductor and supply chain management, data protection, cybersecurity, and new emerging technology issues (artificial intelligence, machine learning, distributed ledger technologies, quantum computing).
- Thought leadership on policy positions on key technology and data issues in Asia Pacific, including data protection, cybersecurity, and digital sovereignty. Monitored policy issues and developed consultation responses across all Asia Pacific markets for 12 years. Key achievements include developing and growing the widely-cited 10-year longitudinal study – the Asia Cloud Readiness Index (CRI), a qualitative measurement on how prepared countries are to adopt cloud computing

technologies, as well as a legacy of strong government engagement throughout Asia Pacific.

Aug 2013-Dec 2020 – National University of Singapore, Adjunct Lecturer (concurrent)
- <u>Public education and curriculum development.</u> Developed, designed, and delivered a senior class on *Infocomm Policy* in the Communications and New Media Department.

Nov 2011-May 2021 – TRPC Pte Ltd – Research Director (2011-2018), Managing Director (2018-2021)
- <u>Business development and operational excellence in building a public policy focused startup.</u> Together with the CEO, scaled this public policy and advocacy research consultancy from 4 to 10 to 16 regional analysts over 10 years, covering the APAC region. Responsible for USD 50-100k revenue generation, i/c of all analysts and projects.

May 2008-Jun 2011 – Singapore Institute of International Affairs (SIIA) – Manager for Policy Research, Media and Public Education
- <u>Public education in public policy, thought leadership, and strategic communications.</u> Developed and drove the institute's policy research and public education programmes on ASEAN integration, the ASEAN haze dialogue, and green/sustainable econ devt, and managed press and media for the institute.

Sep 2007-May 2008 – Singapore Internet Research Centre (SIRC), Nanyang Technological University - Research Assistant
- <u>Operational excellence in policy research project management.</u> Project managed the Singapore Internet Project 2007, a longitudinal study on internet trends and usage, including all interviews and statistical analysis.

Aug 2006-Jun 2007 – The World Bank – Research Assistant (Singapore) (UPI 311711)
- <u>Stakeholder management.</u> Supported the launch of the World Development Report 2007: Development and the Next Generation; deployed to engage youth and related civil society organisations (CSOs) in the EAP region.
- <u>Communications and media relations.</u> Assisted with CSO engagement and media with the CSO team during the IMF-World Bank Annual Meetings 2006.

FELLOWSHIPS

- 2021 Asia Pacific Network Information Centre (APNIC) <u>Fellow for APNIC 52</u>
- 2013 Internet Society Next Generation Leader – <u>IGF Ambassador</u> to IGF 2013